

OFFICE OF THE COMMISSIONER OF CUSTOMS (GENERAL)
CHS SECTION, JNCH, NHAVA-SHEVA, TAL URAN,
RAIGAD, MAHARASHTRA – 400 707
Tel: 022 27244902 Fax: 022 27243303

F.No. S/43-258/2015 CHS JNCH Part-I

Date: 04.04.2019

e-TENDER NOTICE No. 2019_DREV_461476_1

Tender Notice No. 07/2019

TENDER FOR ANNUAL CONTRACT FOR PROVIDING PEST – CONTROL
SERVICES AT JAWAHARLAL NEHRU CUSTOM HOUSE

The Commissioner of Customs (General), Jawaharlal Nehru Custom House, Mumbai Customs Zone-II, herein after referred to as 'the JNCH', invites online e-Tenders for annual contract for providing pest-control services at Jawaharlal Nehru Custom House, in two-bid system (Technical & Financial) from authorized and reputed contractors/firms, herein after referred to as 'The Service Provider' and having a minimum of three years experience in this field.

1. Application form: Annexure-A
2. Scope of the work: Annexure-B
3. Prequalification conditions: Annexure-C
4. Terms and conditions: Annexure-D
5. Format of Technical bid: Annexure-E
6. General instructions: Annexure-F
7. Format of Financial bid: Annexure-G

The e-Tender form for qualifying bid prescribed in Annexure-B, C and E, the e-tender form for the financial bid prescribed in Annexure G complete in all respects shall be submitted on-line on or 26-04-2019 up to 18:00 p.m. by E-Tendering through our portal www.eprocure.gov.in.

EARNEST MONEY DEPOSIT: Rs. 10,000/- (Ten Thousand Only)

LAST DATE AND TIME FOR SUBMISSION OF BID:	26-04-2019, 18:00 Hrs
DATE FOR OPENING TECHNICAL/QUALIFYING BID:	29-04-2019
DATE FOR OPENING FINANCIAL BID:	30-04-2019 (Tentative after evaluation of Technical bid)

The e-tender form can be downloaded from
www.eprocure.gov.in, www.cbec.gov.in and www.jawaharcustoms.gov.in

Sd-
(Eishvaryesh Bhardwaj)
DEPUTY COMMISSIONER OF CUSTOMS
CHS/JNCH

SCOPE OF THE WORK:

1. Area of operation: The area shall include:

- a. JNCH Building including all areas
- b. EDI Centre
- c. Open Space

2. The specification of the work:

- a. Pest Control - Cockroaches, Mosquitoes, House Flies, Bed Bugs, Spiders, Lizards, Carpet Beetles, Fleas, Crickets, Ants, Wasps, Locusts etc.
- b. Rodent Control.
- c. Anti-termite treatments.
- d. Fumigation.
- e. Disinfestations.

3. Frequency of operation: Fortnightly i.e. 24 services in a year.

PREQUALIFICATION CONDITION:

1. The Service Provider should have minimum three years of experience in the Pest Control Services.
2. The Service Provider also must have an established service base in Maharashtra.
3. The Service Provider should have valid insecticide License & relevant permits as applicable for doing the work.
4. Proof of registration with GST is essential and attested copy of the same should be submitted. Also attested copy of PAN should be submitted.
5. The Service Provider should submit the attested copies of Income Tax Return (ITR) of last three financial years. The Service Provider should also submit CA certificate for last three financial years.
6. The Service Provider should submit self certified copy of Shop & Establishment Licence.
7. The Service Provider should have the latest technology and equipments for doing the work. Proof of the same should be submitted.
8. The Service Provider having ISO 9001 certification will be given preference.
9. The Service Provider may have authorized service centre within a radius of 60 kms from the JNCH Building. Proof of the same should be submitted.
10. The Service Provider should have sound technical support staff for attending to the complaints within 24 hours.
11. The Service Provider may have AMCs of Pest-Control Services currently running successfully with any Govt. Organization/PSU will be given preference. Proof of such AMC should be produced.
12. The Service Provider should not be black listed by any PSU banks/Govt. organizations. Self declaration should be submitted by the authorized official of the company.
13. Earnest Money Deposit (EMD) of Rs. 10,000/- (Rupees Ten Thousand Only) in way of Demand Draft, in favour of 'Commissioner of Customs (General), JNCH' should be sent by post/by hand superscripting the envelope with e-Tender ID and due date on or before last date of bid submission. Tenders received without requisite EMD will be rejected out rightly. EMD exemptions will be as per Central Govt rulings.

TERMS AND CONDITIONS:

1. The work consists of pest-control services at JNCH in accordance with the technical specifications, terms and conditions mentioned in tender documents.
2. The tender(s) received after the due date shall be summarily rejected, and not taken into consideration.
3. Conditional/Unsolicited tenders shall not be considered.
4. Offers' vaguely described or incomplete offers are liable to be ignored.
5. The Service Provider will have to submit their GST registration certificate.
6. Every tender should be accompanied with an earnest money of **Rs. 10,000/- (Rupees Ten thousand only)** in form of DD in favour of "Commissioner of Customs (General) JNCH". Tenders received without requisite Earnest Money will be rejected out rightly. EMD exemptions will be as per Central Govt rulings.
7. Interested Bidders/Parties/ Firms should visit JNCH and inspect the site JNCH, Nhava Sheva before submitting the tender and any query or clarification sought for; they may approach Superintendent of Customs (Prev.), CHS Section, JNCH.
8. The prices quoted in the Financial Bid should be inclusive of all taxes and includes consumable materials, labour, tools, transportation charges, etc. The Service Provider should quote the prices for providing complete service. After placing the order, the JNCH will not pay any extra amount which is not mentioned in the financial bid.
9. The JNCH Administration will not be responsible for any loss or damage to Service Provider's materials, equipments, tools, etc.
9. Deployment of trained staffs during office hours. The onus of verifying the antecedents of the persons deputed rests with the Contractor/Service Provider and the Contractor/Service Provider will be held responsible for any act of omission or mishap on the part of the persons deputed.
10. No other person except Contractor's/Service Provider's authorized representatives shall be allowed to enter the office premises.
11. If the persons deputed by Contractor/Service Provider is found to be absent on their duties or not available at duty, daily wages will be deducted as penalty from the monthly bill of the Contractor/Service Provider.
12. In regard to the personnel working in JNCH:
 - a). The Service Provider should strictly follow the Labour Laws, Minimum Wages Act, EPF, ESIC and other Allied Acts. The Service Provider should directly deal with the concerned departments. The JNCH will not be responsible for any default.
 - b). The Service Provider will be fully responsible for safety, welfare and any accident during the work. The JNCH will not be responsible at any time.
 - c). The Service Provider shall not be entitled to make any claim whatsoever against the JNCH under or by virtue of or arising out of this contract, nor shall the JNCH entertain or consider any such claim, if made by the Service Provider.

- d). The Service Provider should provide proper uniform with company name.
13. The chemicals used in all the treatments should conform to the stipulations of the relevant latest Indian Standards. All the materials, equipments, etc. supplied by the Service Provider shall be accepted after due inspection and approval by the JNCH Administration.
 14. The successful bidder should commence the work within 07 days from the receipt of the order and failure to which the JNCH will forfeit the EMD and terminate the contract.
 15. Successful bidder should deposit, within seven days of receipt of the work order, 10% amount of the total value of the order as Performance Security in the form of Bank Guarantee from Nationalized Bank valid till the contract period with auto renewal clause.
 16. Please note that the JNCH will apply penalty/ cancel the contract as below in case of discrepancy in services under contract period: -
 - a) On receiving complaint, the Service Provider will promptly respond and provide required services within 24 hours, if failed, penalty shall be levied Rs. 500/- per day;
 - b) If the required service is not provided for more than three working days, then JNCH will forfeit the bank guarantee after giving due notice to the Service Provider;
 - c) If the JNCH observe any unsatisfactory services, indiscipline/ misconduct, delay in services, then JNCH will terminate the contract after giving due notice to the Service Provider and will forfeit the bank guarantee and black list the company / firm.
 17. The Service Provider should submit the bills on quarterly basis after satisfactory completion of work. Advance payment is not permissible.
 18. The TDS will be deducted as per provisions of the Income Tax Law.
 19. The successful Service Provider shall sign an agreement within seven days of the receipt of order as prescribed by the JNCH in accordance with T&C of the tender on a judicial stamp paper. All legal expenses, incidental thereto shall be borne by the Service Provider.
 20. The Commissioner of Customs (General), JNCH is not bound to accept the lowest tender and also reserves the right to reject any or all tenders at any time without assigning any reason.
 21. The Commissioner of Customs (General), JNCH taking note of overall facts and circumstances can change, add and relax any of the terms and conditions of this tender notice.
 22. The contract will be for a maximum period of one year and The Commissioner of Customs (General), JNCH reserves the right to extend the contract further, subject to satisfactory performance of the contractor.
 23. The Commissioner of Customs (General), JNCH reserves the right to terminate the contract at any time after giving due notice to the contractor in the event of unsatisfactory services or breach of contract at any respect. The Performance Security amount will be forfeited accordingly.